

Details on those recommendations outstanding since April Audit Committee Status – All Amber – Ongoing with target missed.

Customer & Shared Services/ ACE – Resources

Accounts Payable 2010/11 Phase 1

<p>Recommendation R1: The Financial Scheme of Delegation should be updated and maintained in a timely and appropriate manner.</p>
<p>Rationale for Recommendation: The Financial Scheme of Delegation available within the Chief Accountant's team was not up to date as the names of 9 signatories including an Assistant Director were not on the list.</p>
<p>Target Dates: April 2011. September 2011(revised). March 2012(revised).</p>
<p>Current Position and Explanation for Slippage: Since the last committee a master data review has been successfully undertaken. A review to update authorised signatories has commenced and is ongoing.</p>

Children's Services

Bedfordshire Music Service

Recommendation R2: Future KPIs should be reviewed to consider the qualitative aspects of the service, and should be linked to the Council's priorities and the Children and Young People's Plan. Any critical KPIs should be highlighted.
Rationale for Recommendation: There is a risk that the direction and qualitative aspects of the service are not clearly defined.
Target Dates: 1 st September 2011 31 st October 2011 (revised) 31 st January 2012. (revised)
Current Position and Explanation for Slippage: Central government guidance through a National Music Plan was expected in July but delayed until December 2011. An update on future performance targets will be reported to the next Project Board in January 2012.

Sustainable Communities

Amey Contract – Highways Services

Recommendation R3 : Amey should ensure that complaints are responded to in accordance with the timescales included in the Customer Feedback Procedure.
Rationale for Recommendation: Poor public perception of the Council.
Target Dates: December 2011. Revised Target Date January 2012
Current Position and Explanation for Slippage: A system of monitoring is being developed and problems will be reported to the new Head of Highways Contract. There has been a minor delay due to the withdrawal of a proposed Council wide monitoring system.